

YEAR OF VALIDITY 2021

VISION

We want to be a model of a company that is innovative, environmentally sustainable, solid and capable of excelling in its plurality of skills. Our ambition is to generate trust, wellbeing, integration with the local area and a sense of pride in our employees.

MISSION

To make the above a reality, in the year 2021 the Executive Board proposes to promote, develop and support the following specific activities:

1. Ensuring full compliance with all applicable laws and other requirements it decides to voluntarily sign up to in the field of the environment, energy and safety, always guaranteeing respect for human rights, workers' rights and environmental protection.
2. Encourage the creation of wide-ranging partnerships and the development of products and solutions that represent the best in the market, taking into account the needs of customers and the system as a whole.
3. Constantly analysing and assessing the protection of water resources, controlled waste management and air quality monitoring, not only in terms of compliance with regulatory requirements, but also with a view to continually improving environmental performance.
4. Optimise prevention and protection actions to minimise health and safety risks in the workplace and thus prevent occupational accidents and illnesses, with particular attention to risks associated with internal roads.
5. In-depth analysis of near misses, through the recording and implementation of preventive actions as well as continuous staff awareness.
6. Maintain up-to-date knowledge, training and information for staff on issues of respect for the environment, health and safety in the workplace and optimisation of production and logistics processes with a view to continuous improvement, customer satisfaction and reduction of energy consumption and greenhouse gas emissions.
7. Continued implementation of the scientific protocol for safety management called BBS - Behavior Based Safety, which focuses attention on behaviours and uses participatory methodologies to reduce accidents at work, through the reduction or elimination of unsafe behaviours and actions.
8. Maintain a high level of commitment to managing the covid-19 emergency, guaranteeing the health of workers and continuity of production.
9. Maintain and continuously improve on all sites an OH&S management system in accordance with the new ISO 45001:2018 standard, an Environmental management system and an Energy management system in accordance with ISO 50001:2018.
10. Commit to implementing the actions set out in the Risk Assessment Document improvement plan.
11. Continue its commitment to sustainability by publishing a CSR report for the year 2020 in accordance with the GRI STANDARDS requirements recognised at European level.
12. Continue with the LCA study of our product, adopting the best technological solutions for plant engineering and management to reduce our carbon footprint, and start the EPD (Environmental Product Declaration) certification process in compliance with the ISO 14025 standard.
13. Continue with the "zero plastic" policy, trying to reduce the use of plastic bottles to zero.
14. Reduce process waste through technological innovation.
15. To satisfy the customer by respecting implicit and explicit requests, including prompt handling of complaints and returns.
16. Satisfy customers by providing technical support to improve their casting production process in order to increase efficiency and thus minimise internal costs.
17. Provide customers with expertise, experience, tools and high-tech laboratories to support their staff during product development and the choice of the most suitable/performing alloy.
18. Maintain a QMS that ensures compliance with ISO 9001:2015 and IATF 16949:2016 in its processes as a tool for continuous improvement.
19. Collaborate with suppliers to improve the quality level of supplies and increase competitiveness.
20. Towards company 4.0 through the continuous development of highly customised IT systems.
21. Believing firmly in the principles of the circular economy, continue the development of energy recovery systems in the Organisation that started with the creation of the heat recovery plant, with the final commitment to exploit the thermal waste at low temperature to provide thermal energy to users within the Organisation and in the surrounding area.
22. Identify and invest in systems to generate thermal energy autonomously, through the use of internal resources, in order to minimise energy requirements from external sources, by converting electrical energy plants into thermal energy plants..
23. Reduce specific consumption, adopting the best commercial, management, plant engineering and technologically innovative solutions available on the market to improve the energy performance and environmental sustainability of the production process.

This Policy is communicated to all employees and all persons working on behalf of Raffmetal S.p.A..

Raffmetal S.p.A.'s principles and values are reported on the company's website in order to make them available to all internal and external interested parties (stakeholders).

The General Technical Management assumes responsibility for the Integrated Management System for Quality, Environment, Safety and Energy, and promotes its application, improvement, development and ensures that the contents are disseminated, understood and shared by the entire company structure.

The person in charge of the Quality Assurance service and the persons in charge of the Environment, Safety and Energy service have the authority and responsibility not only to control the application of the Integrated Management System, but also to propose corrective actions, to verify the applicability of the resolutions and, if necessary, to suspend work. The task of the RSGQ, RSGA, RSGS and RSGE is to report to the Management on the progress of the IMS, in order to allow review and constant improvement and prevent any deviation from legal and regulatory requirements.

Each person in the company organisation chart is responsible for ensuring that the requirements of the Integrated Management System are met in the area for which they are responsible. In the event of disputes between the RSGQ, RSGA, RSGS, RSGE and the heads of other departments or offices, the General Technical Manager makes the final decision.